

Student Specific Corrective Action

Updates and Outreach Efforts

April 27, 2022

What is Student Specific Corrective Action?

- In November 2017, advocates raised concerns with ISBE regarding certain special education practices within the District. As a result, ISBE conducted a Public Inquiry, and in November 2018, ISBE shared their findings and issued a Corrective Action.
- CPS was directed to identify students whose services were delayed or denied as a result of these procedures and offer them a remedy. CPS identified students potentially impacted by a delay or denial of services during the 2016-17 and 2017-18 school years due to the problematic procedural requirements that ISBE found. CPS deliberately cast a wide net to ensure that all impacted families would be included, identifying close to 12,000 students in all.
- Initially, CPS offered service-based remedies to these families, but this path proved difficult to implement during the pandemic. Additionally, stakeholders shared feedback that families were looking for more flexibility and autonomy in their remedies. With this feedback in mind, CPS announced at the beginning of the 2020-21 school year that it would be transitioning to a system of monetary remedies. To assist with distributing these monetary remedies, CPS hired a claims administrator. CPS has been conducting outreach to make families aware of their eligibility and to ensure that they know to file a claim before the end of the claims window.

What are the Remedy Amounts?

Identified students are eligible for up to \$4,000 dollars per year. The remedy amounts are differentiated by category:

- Extended School Year (ESY) - \$800 per affected year
- Transportation - \$1,250 per affected year
- Paraprofessional - \$2,000 per affected year
- Specific Learning Disability - \$4,000 per affected year
- Budget - \$2,000 per affected year

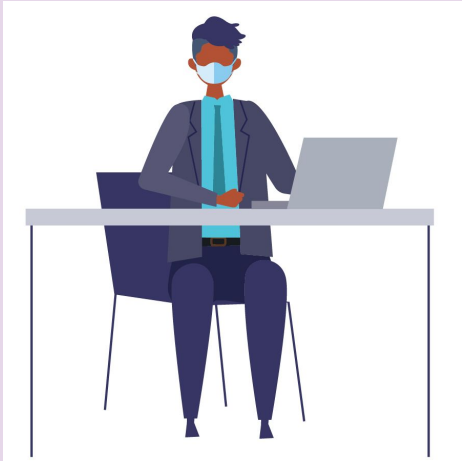


Claims Window



- The claims website opened on **January 26, 2022**, at which point families could begin filing their claims.
- The original closing deadline was scheduled to be April 30, 2022.
- The deadline for eligible families to file a claim has been extended to **May 31, 2022**.
- The deadline for requesting an SSCA meeting remains April 30, 2022.
- **7,431 families have filed claims as of April 25, 2022**
 - **61.86%** of the total number of eligible families.

Outreach Efforts



The District has been working to notify families of their eligibility:

- Over **36,600 letters and postcards** (from both CPS and the Claims Administrator)
- More than **23,600 emails** (from both CPS and the Claims Administrator)
- More than **44,700 robocalls** (from both CPS and the Claims Administrator)
- **5 town halls**
- Over **9,600 live calls**

Principals have also been provided with marketing materials to share with their families, and additional materials were sent home with families at report card pick up. Social media has also been posted regularly since the onset of the claims window.

Distribution Status

- The distribution of remedies began on April 4, 2022.
- Thus far, over \$8.2 million has been distributed to families.
- The next round of distributions is expected to go out in late May.





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