AUTHORIZE A NEW AGREEMENT WITH SENTINEL TECHNOLOGIES, INC. FOR INFORMATION TECHNOLOGY AND SECURITY SYSTEMS MANAGEMENT, MONITORING AND MAINTENANCE SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize a new agreement with Sentinel Technologies, Inc. to provide Information Technology and Security Systems Management, Monitoring and Maintenance services to the District at an estimated annual cost set forth in the Compensation Section of this report. Vendor was selected on a competitive basis pursuant to Board Rule 7-3. A written agreement for Vendor's services is currently being negotiated. No services shall be provided by Vendor and no payment shall be made to Vendor prior to the execution of their written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

Specification Number:

21-003

Contract Administrator:

Forero, Mr. Bryan / 773-553-2280

VENDOR:

1) Vendor # 21472 SENTINEL TECHNOLOGIES, INC. 2550 WARRENVILLE ROAD DOWNERS GROVE, IL 60515

> Jack Reidy 630 769-4325

Ownership: 43.7% Sentinel Technologies Employees' Stock Ownership Plan, 28.4% Dennis and Mary Hoelxer Trust, 5.6% Timothy Hill, 5.6% Brian Osborne

USER INFORMATION:

Project

Manager:

12510 - Information & Technology Services

42 West Madison Street

Chicago, IL 60602

Burnson, Mr. Richard A

773-553-1300

TERM:

The term of this agreement shall commence on July 1, 2021 and shall end on June 30, 2024. This agreement shall have two (2) options to renew for periods of one (1) year each.

EARLY TERMINATION RIGHT:

The Board shall have the right to terminate this agreement with 30 days written notice.

SCOPE OF SERVICES:

Vendor will provide network monitoring, management and maintenance services for the Board's Wide Area Network, Security Infrastructure and Local Area Network Break/Fix Services. This will include the following services:

- 1) Monitor, manage and maintain the District's network equipment, including but not limited to: switches, routers, wireless access points and wireless controllers.
- 2) Monitor, manage and maintain the District's network security equipment, including but not limited to: firewall, intrusion prevention, virtual private network (VPN), security operations center and security information and event management (SIEM) systems.
- 3) Maintain the District's monitoring systems to ensure all production systems are monitored per established key performance indicators.
- Dispatch onsite service technicians and engineers to resolve any hardware or system performance issues as needed.
- 5) Monitor, manage and maintain the District's safety equipment, including but not limited to: camera systems, alarm panels and Aiphone door stations.
- 6) Provide support services for the Safari Montage video distribution systems critical for the Curriculum Equity Initiative (CEI).

DELIVERABLES:

Vendor will provide reporting, network analysis, network management and monitoring, management of the Firewall, DNS/DHCP, VPN and content filter configuration management; systems management; Third-party security audit; Service Level Agreements (SLAs) and implementation of SLAs; Installation and configuration of Cisco series switches and other related equipment at schools and in the core network; Incident management and onsite maintenance services for all school network equipment, including routers, web caching, switches, hubs, wireless access points, transceivers, and related modules. Vendor will have appropriate field personnel for the proper dispatches in order to meet or exceed SLAs. In addition, an after hours network operations center, as well as a 24/7 security operations center will ensure any network and security incidents are addressed at all times.

OUTCOMES:

Vendor's services will ensure the District's network and connected systems are secure and maintained, as well as provide maintenance and management of safety equipment.

COMPENSATION:

Vendor shall be paid as follows:

Estimated annual costs for the three (3) year term, including a 10% contingency in case of any significant inventory changes are set forth below:

\$11,544,185, FY 22

\$11,544,185, FY 23

\$11,544,185, FY 24

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION:

Pursuant to the Remedial Program for Minority and Women-Owned Business Enterprise Participation in Goods and Services contracts (M/WBE Program), this contract is in compliance as the Prime vendor has committed to the participation goals of 30% MBE and 7% WBE. The vendor has scheduled the following firm(s):

Total MBE: 30%Solai and Cameron, Inc.

3410 W. Van Buren, suite 1

Chicago, IL 60624 Ownership: Mallar Solai

Pace Systems, Inc. 2040 Corporate Lane Naperville, IL 60563 Ownership: Wayne H. Liu

Level-(1) Global Solutions, LLC 200 W. Jackson, 20th Fl. Chicago, IL 60606

Ownership: Thomas McElroy

Total WBE: 7%

Computer Services and Consulting, Inc. dba CSC Consulting Group

16W241 S. Frontage Road, suite 40

Burr Ridge, IL 60527

Ownership: Caroline Sanchez Crozier

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Fund 115, ITS, Unit 12510 \$9,916,927, FY 22 \$9,916,927, FY 23 \$9,916,927, FY 24

Fund 115, OSSS, Unit 10610 \$1,627,258, FY 22 \$1,627,258, FY 23 \$1,627,258, FY 24

Not to Exceed \$34,632,555 for the three (3) year term. Future year funding is contingent upon budget appropriation and approval.

CFDA#:

Not Applicable

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time,

shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

JONATHAN MAPLES
Chief Procurement Officer

Approved:

JANICE K. JACKSON Chief Executive Officer

Approved as to Legal Form:

JOSEPH T. MORIARTY General Counsel