# AUTHORIZE THE FIRST RENEWAL AGREEMENT WITH SMART TECHNOLOGY SERVICES, INC AND RL CANNING FOR FIELD SUPPORT SERVICES

## THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize the first renewal agreement with Smart Technology Services Inc. and RL Canning Inc. to provide computer maintenance and support services to schools at an estimated annual cost set forth in the Compensation Section of this report. Written renewal agreements exercising this option are currently being negotiated. No services shall be provided by and no payment shall be made to Vendors during the option period prior to execution of their written agreements. The authority granted herein shall automatically rescind as to each Vendor in the event their written renewal agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

Specification Number:

16-350017

Contract Administrator:

Washington, Ms. Nealean T / 773-553-2273

## **VENDOR:**

1) Vendor # 29748
SMART TECHNOLOGY SERVICES, INC
156 N.JEFFERSON ST., STE. 200
CHICAGO, IL 60661
Theresa Jamison
312 612-8223
Ownership: Stephen Baker-100% Level 1
(Help Desk), Level 2 (Basic Support), and
Level 3 (Server and Advances Support)

2) Vendor # 35082
RL CANNING INC
8700 W. BRYN MAWR AVE STE 120N
CHICAGO, IL 60631
Rachel Canning
773 693-1900
Ownership: Rachel Canning- 70%, Greg-Canning- 30%

## **USER INFORMATION:**

Project

Manager: 12510 - Information & Technology Services

42 West Madison Street Chicago, IL 60602 Price, Ms. Debra 773-553-4162

## **ORIGINAL AGREEMENT:**

The original Agreement (authorized by Board Report 16-0427-PR13) in the amount of \$4,800,000.00 is for a term commencing July 1, 2016 and ending June 30, 2019, with the Board having two (2) options to renew for one (1) year terms. The original agreement was awarded on a competitive basis pursuant to Board Rule 7-2.

#### **OPTION PERIOD:**

The term of this agreement is being renewed for one (1) year commencing July 1, 2019 and ending June 30, 2020.

#### **OPTION PERIODS REMAINING:**

There is one (1) option period for one (1) year remaining.

## **SCOPE OF SERVICES:**

Vendors will continue to provide on-site technology break-fix repairs and desk-side support to schools and select administrative offices.

#### **DELIVERABLES:**

Vendors will continue to provide specific services, but are not limited to the following:

- Proactive maintenance and technology training to requested schools
- Basic, Level 2, support for Interactive Whiteboards (IWBs), Audio/Visual Equipment and Peripheral equipment
- On-site support for school-based servers
- Warranty service for strategic district hardware

#### **OUTCOMES:**

Vendors' services will result in maximum uptime of the computer devices in the instructional and business environments at CPS.

#### COMPENSATION:

Vendors shall be paid as specified in their respective agreement. Aggregate amount for all vendors not to exceed \$960,000.00 for the one (1) year term.

Estimated annual costs for the one (1) year term are set forth below: \$960,000.00, FY20

#### **AUTHORIZATION:**

Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

#### **AFFIRMATIVE ACTION:**

Pursuant to the Remedial Program for Minority and Women-Owned Business Enterprise Participation in Goods and Services contracts, (M/WBE Program), the Business Diversity goals for this pool are 40% MBE and 10% WBE. This vendor pool is comprised of two vendors with 2 MBEs. The User group has committed to achieve the Business Diversity goals through the utilization of the certified diverse suppliers and certified diverse subcontractors.

#### LSC REVIEW:

Local School Council approval is not applicable to this report.

#### FINANCIAL:

Various Funds, ITS, Unit 12510 \$960,000.00, FY20

CFDA#:

Not Applicable

## **GENERAL CONDITIONS:**

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

JONATHAN MAPLES
Chief Procurement Officer

Approved:

JANICE K. JACKSON Chief Executive Officer

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General Counsel