

**APPROVE EXERCISING A TWO-YEAR OPTION TO RENEW THE AGREEMENT
WITH RELATIONAL TECHNOLOGY SERVICES DBA RELATIONAL TECHNOLOGY SOLUTIONS
(RTS) FOR APPLICATION MAINTENANCE AND PROGRAMMING SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising a two-year option to renew the agreement with Relational Technology Services dba Relational Technology Solutions (RTS) to provide application maintenance and programming support services to Information & Technology Services at a cost not exceed \$150,000.00 annually. A written document exercising this option is currently being negotiated. No payment shall be made to RTS during the option period prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

CONSULTANT:

Relational Technology Services dba Relational Technology Solutions
1070 Polaris Parkway, Suite 200
Columbus, Ohio 43240
Contact: Pete Milano
Telephone No.: (847) 637-2337
Vendor No. 80498

USER:

Information & Technology Services
125 South Clark, 3rd Floor
Chicago, Illinois 60603
Contact: Arshele Stevens, Chief Information Officer
Kathryn Zalewski, ITS Telecommunications Manager
Telephone No.: (773) 553-1300

ORIGINAL AGREEMENT: The original Agreement (authorized by Board Report 07-0822-PR10) in the total of \$465,000.00 commenced on December 27, 2007 and ended on June 30, 2008, with the Board having unlimited options to renew for maintenance and programming requests only. The agreement was renewed for a period commencing July 1, 2008 and ending June 30, 2010 (authorized by Board Report 08-0924-PR11). The cost for annual maintenance and programming requests shall not exceed \$150,000.00. The original agreement was awarded on a non-competitive basis because of the proprietary services provided in Interactive Voice Response maintenance and support for the Chicago Public Schools' call center environment.

OPTION PERIOD: The term of this agreement is being extended for two (2) years commencing July 1, 2010 and ending June 30, 2012.

OPTION PERIODS REMAINING: This agreement will continue to have unlimited options to renew for application maintenance and programming support services.

SCOPE OF SERVICES: RTS will continue to provide application maintenance and as needed software programming for existing, enhanced or new CPS Call Center applications, including but not limited to, Call Management System (CMS), any CMS enhanced reporting, Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence, Substitute Availability Application, Payroll Inquiry Application and School Out dial Application.

DELIVERABLES: RTS will continue to provide application maintenance and as needed software programming for existing, enhanced or new CPS Call Center applications, including but not limited to, Call Management System (CMS), any CMS enhanced reporting, Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence, Substitute Availability Application, Payroll Inquiry Application and School Out dial Applications.

As needed software programming will be funded by the end user department via the Board's 124 funding mechanism. Programming requests will require specific Scopes of Work and corresponding quotes.

OUTCOMES: RTS' maintenance and support of voice and out dialing applications will provide the Board with consistent customer service, streamlined operations, maximum use of existing computer and telephone systems and increased access to information (24 hours per day, 7 days per week).

COMPENSATION: RTS shall be paid upon invoicing, in an annual amount not to exceed \$150,000.00; total not exceed \$300,000.00

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

AFFIRMATIVE ACTION: Pursuant to section 9.5 of the Remedial Program for Minority and Women Owned Business Enterprise Contract Participation in Goods and Services (M/WBE Program), the M/WBE participation for the contract includes 35% total MBE and 5% total WBE. However, the Waiver Committee recommends that a partial waiver of 15% for the MBE and 5% for the WBE participation goals for this contract as required by the Remedial Program be granted because the contract scope is not further divisible.

The Vendor has identified and scheduled the following firms and percentages:

Total 20% MBE

Quantum Crossing, LLC
111 East Wacker
Suite 990
Chicago, IL 60601

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Information & Technology Services (Operating Funds): \$300,000.00

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|---|---------------------|-------------|
| Budget Classification: 12540-115-56105-254501-000000(Application Mtnce) | \$ 50,000.00 | FY11 |
| Budget Classification: 12510-124-54405-254501-169400(Prgmng Requests) | \$100,000.00 | FY11 |
| Budget Classification: 12540-115-56105-254501-000000(Application Mtnce) | \$ 50,000.00 | FY12 |
| Budget Classification: 12510-124-54405-254501-169400(Prgmng Requests) | <u>\$100,000.00</u> | <u>FY12</u> |
| | <u>\$300,000.00</u> | |

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

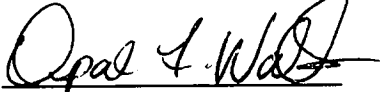
Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board member during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



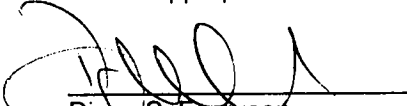
Opal L. Walls
Chief Purchasing Officer

Approved:



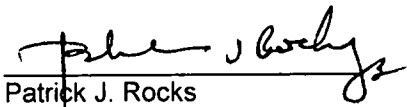
Ron Huberman
Chief Executive Officer

Within Appropriation:



Diana S. Ferguson
Chief Financial Officer

Approved as to legal form 



Patrick J. Rocks
General Counsel